

## APH Social Services Business Plan Performance Measures

Housing, Homeless Intervention, Basic Needs	
1A	Number of households at risk of homelessness that maintain housing
	Number of households receiving assistance
	<b>Percent of households at risk of homelessness that maintain housing</b>
1B	Number of case-managed households that transition from homelessness into housing
	Number of households that exit the program
	<b>Percent of case-managed households that transition from homelessness into housing</b>
1C	Number of households receiving services that maintain housing due to receiving essential services
	Number of households receiving essential services
	<b>Percent of households that maintain housing due to receiving essential services</b>
1D	Number of Homeless Households residing in shelter programs receiving APH-funding who receive case management services
	Number of Homeless Households residing in shelter programs receiving APH-funding
	<b>Percentage of Homeless Households residing in shelter programs receiving APH-funding who receive case management services</b>

Workforce Development, Public Benefits, Increased Income	
2Ai	Number of individuals obtaining employment
	Number of individuals exiting the program
	<b>Percent of individuals obtaining employment</b>
2Aii	Number of individuals increasing employment income
	Number of individuals exiting the program
	<b>Percent of individuals increasing employment income</b>
2B	Number of individuals obtaining or maintaining public benefits
	Number of individuals in program
	<b>Percent of individuals who obtain or maintain public benefits</b>

Behavioral Health, Treatment Plans	
	Number of individuals with improved mental health status as measured on a standardized assessment
3A	Number of individuals “initially” evaluated with a standardized assessment <b>Percent of individuals whose mental health status as measured on a standardized assessment improves</b>
	Number of individuals making progress on their treatment plan goal(s)
3B	Number of individuals evaluated for progress on treatment plan goals(s) <b>Percent of individuals making progress toward their treatment plan goals</b>

Early Childhood, Youth Development	
	Number of young children who demonstrate typical language/communication skills for their age per the Ages and Stages Questionnaire
4A	Number of young children for whom the Ages and Stages Questionnaire is administered <b>Percent of young children who demonstrate typical language/communication skills for their age per the Ages and Stages Questionnaire</b>
	Number of youth served who progress to the next academic level
4B	Number of youth who received services <b>Percent of youth who progress to the next academic level</b>

Education, Life Skills	
	Number of individuals who complete an educational program that improves their knowledge
5A	Number of individuals participating in the educational program <b>Percent of individuals who complete an educational program and demonstrate improved knowledge</b>
	Number of individuals demonstrating improved life skill(s)
5B	Number of individuals participating in the activity <b>Percent of individuals who demonstrate improved life skills</b>

Health Equity	
	Number of individuals who report improvement in physical, mental, emotional, or social functioning
6A	Number of individuals receiving services through Health Equity Social Service Contracts
	<b>Percent of individuals who achieve healthy outcomes as a result of receiving services through Health Equity Social Service Contracts</b>

Homeless Services Division	
	Number of persons who maintain housing through Permanent Supportive Housing (PSH) programs as part of the City's Motel Conversion Strategy
7B	Number of persons in a PSH program as part of the City's Motel Conversion Strategy
	<b>Percent of persons who maintain housing through Permanent Supportive Housing (PSH) programs as part of the City's Motel Conversion Strategy</b>
	Number of persons who successfully exit a Permanent Supportive Housing (PSH) program to another permanent housing destination in a given fiscal year
7C	Number of persons in a PSH program as part of the City's Motel Conversion Strategy
	<b>Percent of persons who successfully exit a Permanent Supportive Housing (PSH) program to another permanent housing destination in a given fiscal year</b>