

Building A Better Austin Together

The Success Metric Document identifies key performance measures and target goals for the Development Services Department. These metrics gauge the performance of review times, wait times, employee investment, and technology to assess business processes and organizational efficiencies.

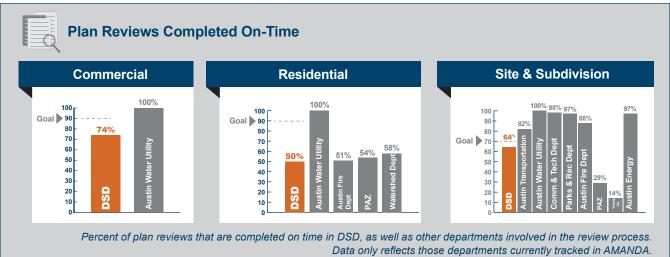
## **Key Success Metrics**

January 2017









Color Key:

Met Goal

Did Not Meet Goal

Partner Departments



Data Source: AMANDA, AVAYA, QLESS