

Office of the City Auditor

Approved Audit Plan | Calendar Year 2022

The Office of the City Auditor works to improve Austin city government to make it transparent and accountable. City Council, City management, and the public provide valuable input about issues facing Austin. The City Auditor assesses that information and identifies valued-added projects for this Audit Plan. Our office also conducts investigations, special requests, and other projects focused on the efficiency and effectiveness of City services.

New Audits

	Audit Topic	Preliminary Objective(s)
1	Strategic Direction 2023 Progress: Economic Opportunity and Affordability	What progress has the City made to implement Council's strategic outcome of "having economic opportunities and resources that enable us to thrive in our community?"
2	Cybersecurity Series	Is the City prepared to prevent or mitigate the impacts of business interruptions caused by cyberattacks?
3	City Ethics Program	Is the City's ethics program working effectively to promote and ensure high standards and service to the community? [To be conducted by a consultant]
4	Access to City Services: Seniors	Do City services meet the needs of the senior population?
5	Amanda System	Does the Amanda system efficiently manage multiple City processes to allow departments to provide effective services to stakeholders?
6	Workforce Management Series: Development and Retention	Are staff development and retention efforts effective in ensuring the City maintains a qualified and skilled workforce?
7	Public Information Responses	Does the City follow open records laws and provide requested information in an efficient and timely manner?
8	Water Main Maintenance and Replacement	Is the City identifying and addressing issues to minimize leaks and service interruptions caused by water mains?
9	Cost Savings Initiative	Are there opportunities for the City to identify cost savings or other efficiencies that do not reduce the level of services for residents? [Projects may include Citywide Overtime Pay, City Liability Payouts, and Telework Guidance]
10	Lobbyist Registration Compliance	Are lobbyists complying with City Code provisions? [Required by City Code]
11	Ongoing Follow-up for Prior Recommendations	Are recommendations previously issued by the City Auditor being implemented by departments and resulting in improvements? [Topic areas include Animal Services, Capital Projects Delivery, Leases, Street Cuts, and Zero Waste]

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Photograph courtesy of Justin Lauria

Carryover Audits - Started in 2021 to be completed in 2022

	Audit Topic	Objective(s)
C1	Cybersecurity Series: Cloud	Is the City's cloud computing managed effectively for protecting and sustaining the City's information?
C2	Data Reliability	Does the City collect reliable information and openly share it with decision-makers and other interested stakeholders to improve outcomes?
C3	Disaster Response: Emergency Shelters	Is the City effectively providing emergency shelters to ensure its residents receive necessary services during declared emergencies and dangerous weather-related events?

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